

WELCOME

CHATHAM SNOWSPORTS CENTRE



SCHOOLS AND GROUPS INFORMATION PACK 2025-26

WHAT WE OFFER

CHATHAM SNOWSPORTS CENTRE



OUR CENTRE

Chatham Snowsports Centre has been offering a wide range of activities to members of the public since 1986.

Over the years many thousands of children have learnt to ski and snowboard at our centre.

We also offer a great range of other activities for students of all ages, including Sno-Tubing, Tobogganing & Soft Archery

Our Alpine Lodge Café is the perfect place to grab a bite to eat, a drink, or to just watch people ski and snowboard!



SKIING

Our ski lessons are designed to be both enjoyable and structured, ensuring a fulfilling experience for beginners of all ages. Your students will receive encouragement every step of the way from our experienced instructors. With a maximum pupil to instructor ratio of 1:12, you'll get personalized attention. Our lessons cover basic techniques, safety, and how to ride the lifts. Skis, boots & helmets are included.



SNOWBOARDING

Our snowboarding lessons are designed to be both enjoyable and structured, ensuring a fulfilling experience for beginners of all ages. Your students will receive encouragement every step of the way from our experienced instructors. With a maximum pupil to instructor ratio of 1:10, you'll get personalized attention. Our lessons cover basic techniques, safety, and how to ride the lifts. Snowboards, boots & helmets are included.



TOBOGGANING

The UK's longest toboggan at 750 metres, offers an exhilarating and unforgettable ride with fantastic views at the top and thrilling twists and turns down the run. The lift takes you to the top of the hill and then you are in control throughout run down. **Minimum Age 4 years (4-7 years must ride with an adult).**



SNO-TUBING

Sno-tubes are large inflatable rings which can be spun and linked together to slide down the slopes.

They are safe, fun and always popular with all ages. No prior experience needed! Simply get on and enjoy the ride.

Minimum Age 4 Years.



GROUP BOOKINGS



GROUP OPTIONS

We have group bookings of all types from schools, to Scouts groups, Guide groups and football teams. We require a minimum of 10 people and a maximum of 12 per instructor for skiing, and a minimum of 8 people and a maximum of 10 per instructor for boarding.

We also offer a multi activity days. Example days start from 10am and finish at 3pm. This consists of a ski and snowboard lesson, Sno-tubing and toboggan sessions, with a lunch break in the middle. Lunch can be included for an additional price. Prices start from £24.00 per student.

To ensure that all those visiting the centre have an enjoyable visit, it is essential that each learning group consists of pupils who are of similar standards.

LEARN BEFORE THEY GO

The Centre specialises in teaching groups of students the skills they need before their winter snowsports trip. Aside from the familiarity of using the equipment it is good to have them turning, stopping and using drag lifts. We can offer this in various options to suit, learn to ski in a day, over the course of 6 weeks, whichever suits.

We do get booked up very quickly at peak times from December to March so please book early with us or come to us in an off peak time!

If you do need to speak to us to discuss your needs please call and any team member would be happy to help.



FURTHER INFORMATION



S.E.N.D. GROUPS

We are happy to accommodate children with additional needs, but we request to be made aware of their requirements prior to your visit.

On many occasions the participant will be able to join in as part of the standard class structure, however there are situations where a one-to-one instructor to pupil ratio is required. Please do contact us if you have any questions, or for us to advise how we can support your individual needs.

DUKE OF EDINBURGH AWARD

We are happy to support those taking part in their Duke of Edinburgh awards, who may wish to use Skiing or Snowboarding as their physical option. We are aware that the timescale requirements vary depending on your level of badge, so please do ask participants to contact us directly.

SCOUTS SNOWSPORT STAGED ACTIVITY BADGE

Did you know that a 1 hour beginner ski or snowboard lesson completes the criteria to complete the Scouts Snowsport Staged Activity Badge Level 1?

Our group lessons start from 4 years so this is perfect for Squirrels, Beavers, Cubs, Scouts and Explorers to try something new and obtain a new badge!



PAYMENT

We are happy to provide an invoice for all group bookings either before or after the booking.

We sometimes require a £50 non-refundable deposit to secure the booking. Please ensure you provide us with final numbers one week prior to the visit.

If for any reason you are unable to make your activity please give us a minimum of one weeks notice.

SAFETY INFORMATION



CLOTHING & EQUIPMENT

All participants for Skiing and Snowboarding lessons are required to wear long trousers, long sleeves and gloves. All equipment is included in the price including helmets for the snowsports activities.

For those taking part in Sno-Tubing and Toboggan they will need to wear fully enclosed, flat shoes.

We are an outdoor facility, and will run in most weather conditions, so please ask the students to dress appropriately to the weather.

HEALTH & SAFETY

Having operated a snowsports centre for many years the Company takes the safety of all visitors as its main priority. The management team at the Centre, are among the most experienced in the country and understand your needs when aiming to bring a group to us.

We have public liability insurance certificates on the pages below and we have complete set of risk assessments that are available on request. Please contact us for more information on these.

There are no licences that are applicable to the operation of outdoor ski slopes. However, our Centres do receive periodical visits from the local council and we utilise independent inspectors to check major equipment throughout the year. John Nike Leisuresport Ltd is the largest outdoor snowsports slope operator in the UK and the market leader with regard to Health and Safety.

All our snowsports instructors are trained and assessed on an annual basis. We train the majority of the instructors more comprehensively than the UK governing bodies. All staff are DBS checked.



SAFETY INFORMATION



FIRST AID

OUR COMMITMENT:

First Aid Policy- Chatham operates to Health and Safety Executive 'First Aid at Work' guidelines.

All the management team are fully first aid qualified along with certain other members of staff

In the event that you require first aid, immediately contact reception.

The Duty Manager will be alerted immediately and respond as a matter of priority.

First aid stocks and facilities are checked on a daily basis.

We report and record all accidents in accordance with the H.S.E. guidelines.



CONTACT US

If you have any questions please feel free to contact us on the details below:

Phone : 01634 827979

Email : info@jnlchatham.co.uk

Address :

John Nike Leisuresport Ltd
Chatham Snowsports Centre
Alpine Park
Gillingham
ME7 3JH

TO WHOM IT MAY CONCERN

29 April 2025

Dear Sirs

We are the Risk and Insurance Managers for the client below and have pleasure in confirming details of their insurance arrangements as follows:-

Incured Details:

Name(s) John Nike Leisure Sport Ltd

Our Ref 16162466

Public & Products Liability

Insurer:	QBE UK Limited
Policy number:	Y124344QBE0125A
Cover period:	1 st May 2025 to 30 th April 2026
Indemnity limit:	£5,000,000 any one occurrence but in the aggregate in respect of products supplied

Excess Public & Products Liability

Insurer:	Axis Managing Agency Ltd (50%)/ JRP via AJG London Market (50%)
Policy number:	RL0524124
Cover period:	1 st May 2025 to 30 th April 2026
Indemnity limit:	£15,000,000 any one occurrence but in the aggregate in respect of products supplied, in excess of £5,000,000 provided by QBE UK Ltd

Cover is subject to the full terms, conditions and exclusions of the policy.

This document is issued to you as a matter of information only and the issuance of this document does not:-

- i) create any contractual relationship between Arthur J. Gallagher Insurance Brokers Limited and the recipient
- ii) make the person or organisation to whom it has been issued an additional assured, nor does it modify in any manner the contract of insurance between the Assured and the Underwriters.

Any amendments, change or extension of such contract can only be effected by specific endorsement attached thereto with the consent of the Assured and the Underwriters. We accept no responsibility whatsoever for any inadvertent or negligent act, error or omission on our part in preparing this information or for any loss, damage, expense hereby occasioned to the recipient of this letter

Should the insurance cover be cancelled assigned or changed in any way during the period of insurance neither we nor insurers accept any obligation to notify any recipient.

Yours faithfully

A handwritten signature in dark ink, appearing to read 'S. Westaway', with a stylized flourish at the end.

Susan Westaway
Account Executive